



BATHROOM FAUCET INSTALLATION GUIDE

Model
L4350
Series

CUSTOMER SERVICES

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 cs@keshome.com

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Mon-Fri, 8 a.m. to 4 p.m. (PT)



CHAT NOW

L4350-EN-V5.4

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SCAN TO WATCH VIDEO



Model #: L4350 Installation

Product Certifications



ASME A112.18.1-2018/CSA B125.1-18

ASSE 1016-2017

NSF/ANSI/CAN 61-2023

NSF/ANSI/CAN 372-2022

View Certificate Online:

<https://plm.iapmo.org/pld#/certificate/10664/2509>

<https://plm.iapmo.org/pld#/certificate/N-10665/2125>

<https://plm.iapmo.org/pld#/certificate/10666/2510>

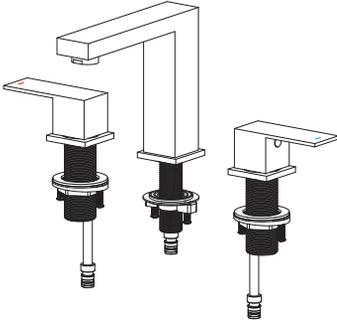
or Scan to View:



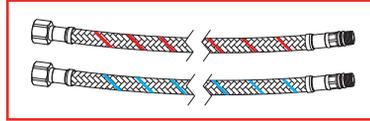
Model Numbers:

L4350LF***-**

Pack List

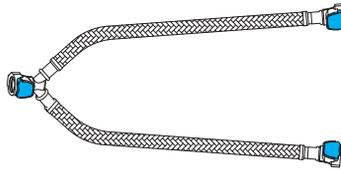


1 Faucet

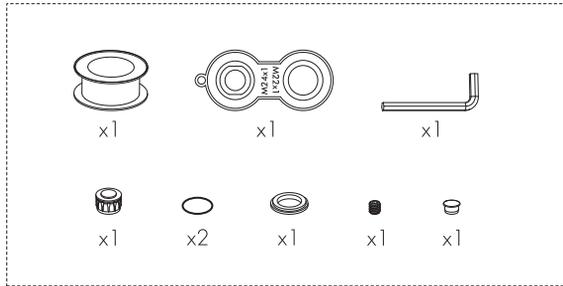


2 Supply Hose

3 Quick Connect Hose



4 Parts & Spare Kit

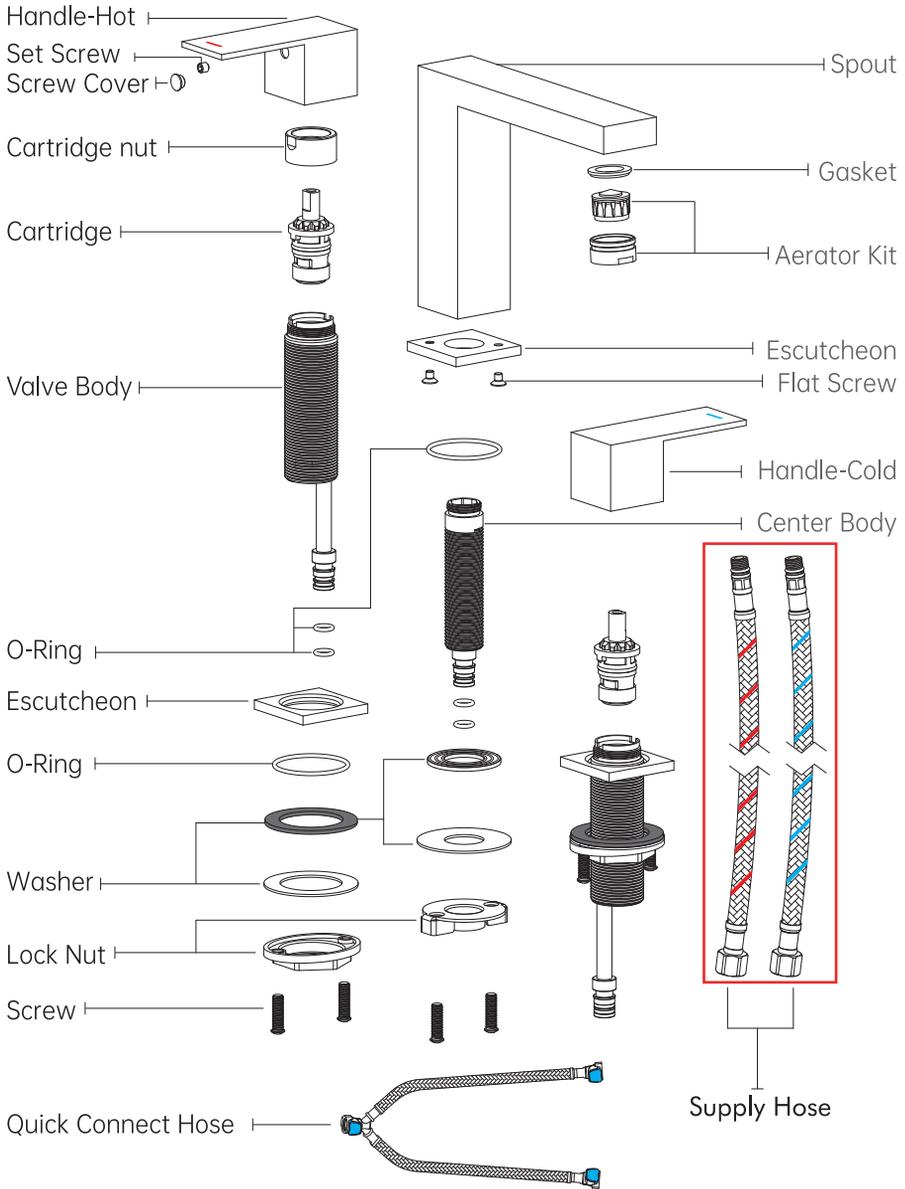


Parts Missing / Damaged?



Contact us
Replace for FREE
cs@keshome.com

Illustrated Parts



After-sales Service



24-Hour Customer Support

Visit our customer support center at www.keshome.com/help, available 24/7.

Customer services via Amazon Message, instant chat, or email during business hours.



Free Replacement Parts

Contact us if there are parts damaged or missing. Parts will be provided FREE of charge. (Shipping fees may apply)



1-on-1 Responsive Customer Service

You'll be assigned a dedicated agent to see your issue through to resolution. No need to repeat yourself.



Parts Customization

Don't worry about unexpected challenges during projects. We've got you covered! Let us know your specific requirements, and we'll try our best to customize parts that fulfill those needs.



Return Policy

Feel free to return within 30 days of purchase. Just make sure all items (especially hardware pack) are in the box and contact us.

Missing Return Window?

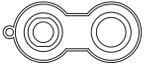
No Worry!
We totally understand



Contact us
Replace for FREE

Notes Before Installation

Helpful Tools



Aerator Wrench



Adjustable
Wrench



Allen Key



Phillips
Screwdriver



Gloves



Safety Goggles

Working Conditions

Environment Temperature: 5 - 49°C (41 - 120°F)

Inlet Water Temperature: 5 - 70°C (41 - 158°F)

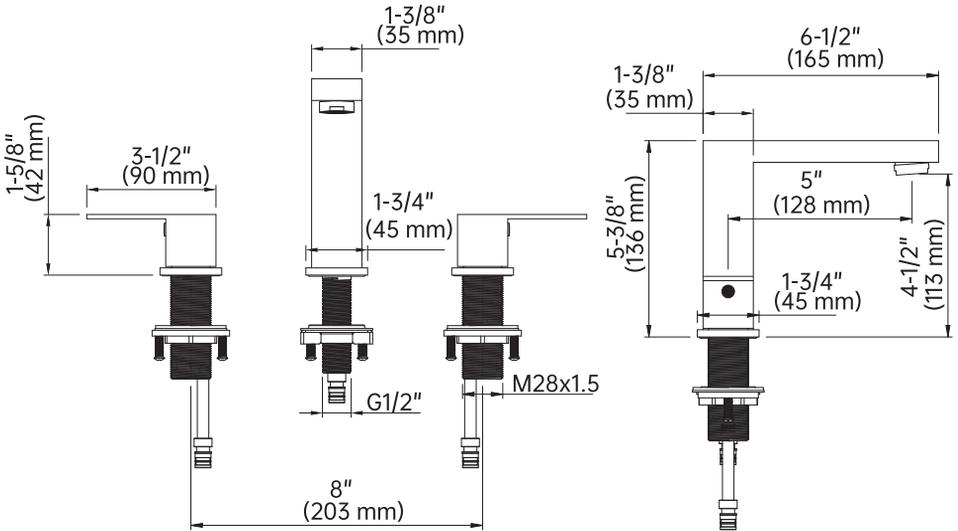
Water Pressure: 0.14 MPa- 0.41 MPa

Connection Size: 3/8" Compression

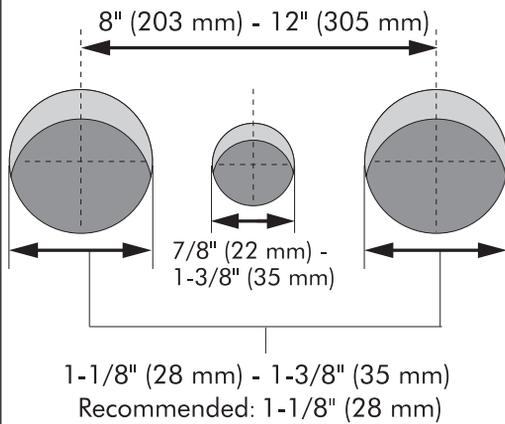
Notes Before Installation

- To reduce the risk of injury or property damage, read and follow all of the installation instructions before installing this product and wear safety glasses.
- This product must be installed in accordance with all state and local plumbing and building codes.
- Call a professional if you are uncertain about installing this product properly.
- Notice: KES is not responsible for damage to the faucet caused by extreme weather which causes inlet water temperatures below 5°C (41°F) or above 70°C (158°F).
- Choking hazard. Please keep all small parts and plastic bags out of the reach of children.

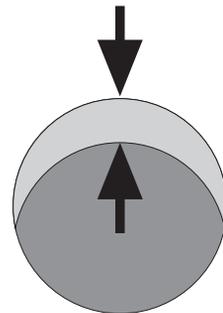
Important Dimensions



Pre-drilled Hole Size

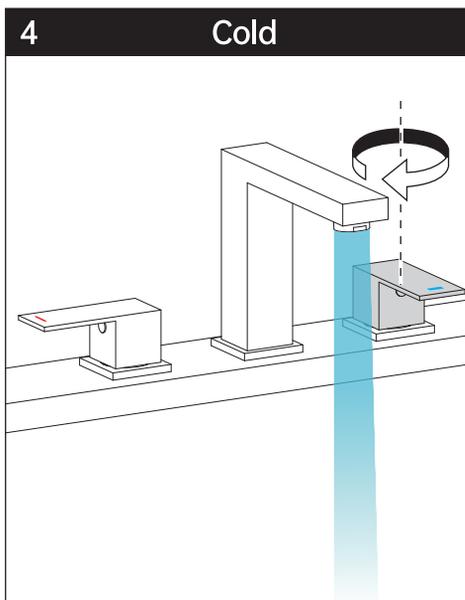
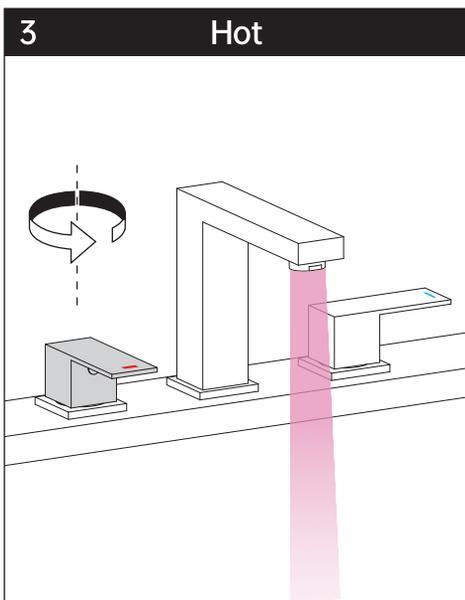
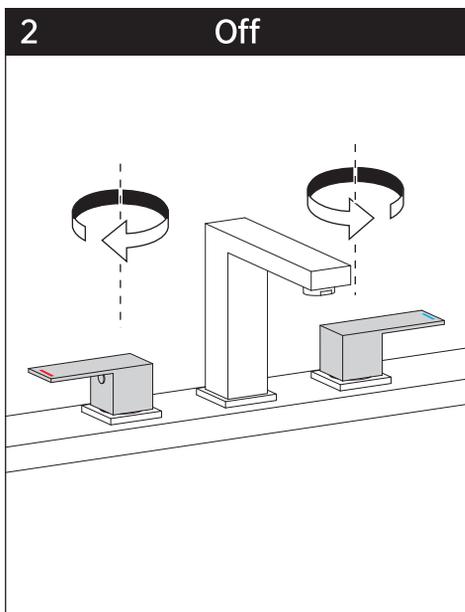
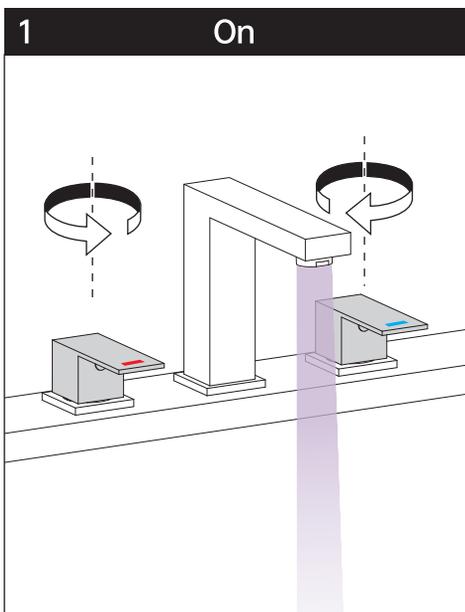


Countertop Thickness



Countertop Thickness:
Max. 2" (50 mm)

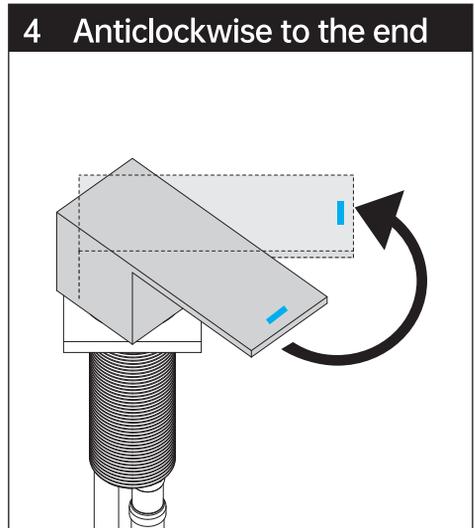
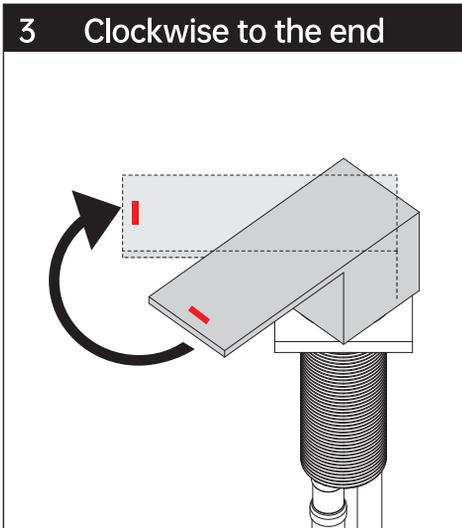
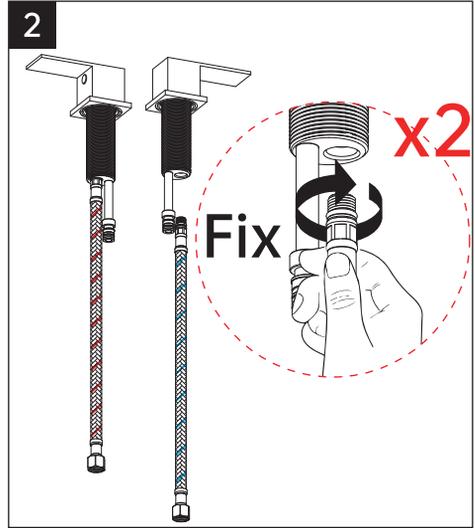
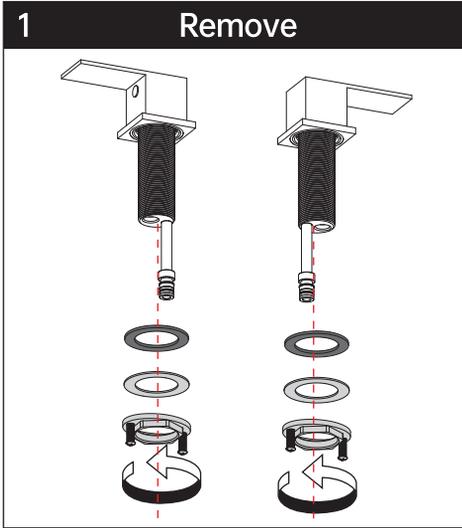
Operations



Product Installation

Before installation, you should ideally flush your plumbing pipes to clean any debris or sediment by letting the water run for a few minutes. Next, turn off your sink water supply.

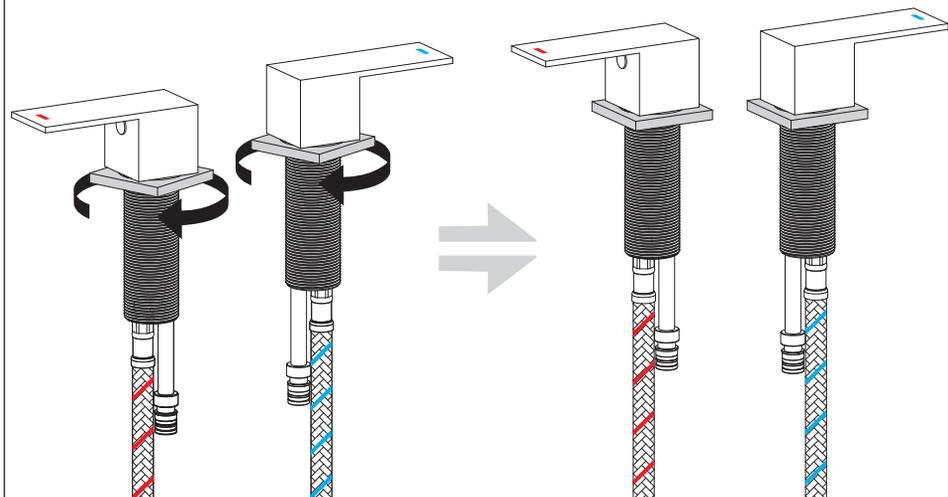
NOTE: Not for bathtub use.



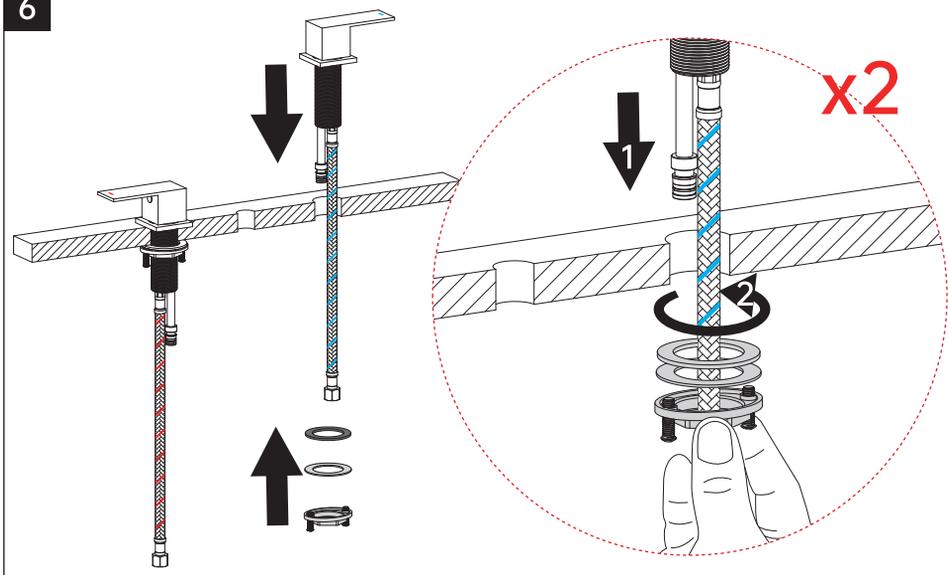
Product Installation

5

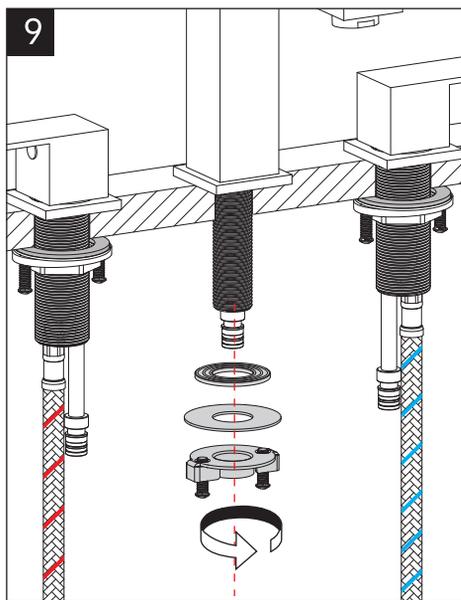
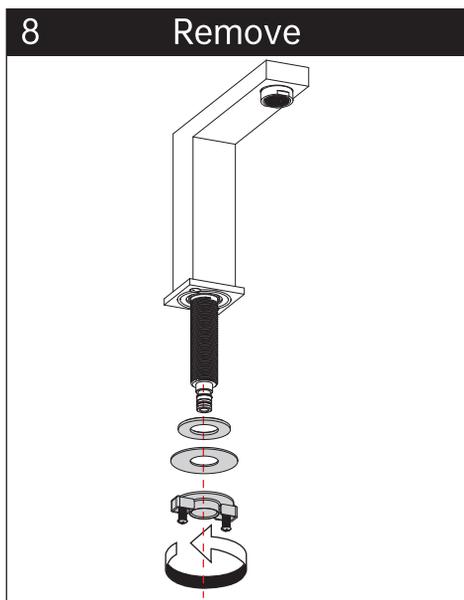
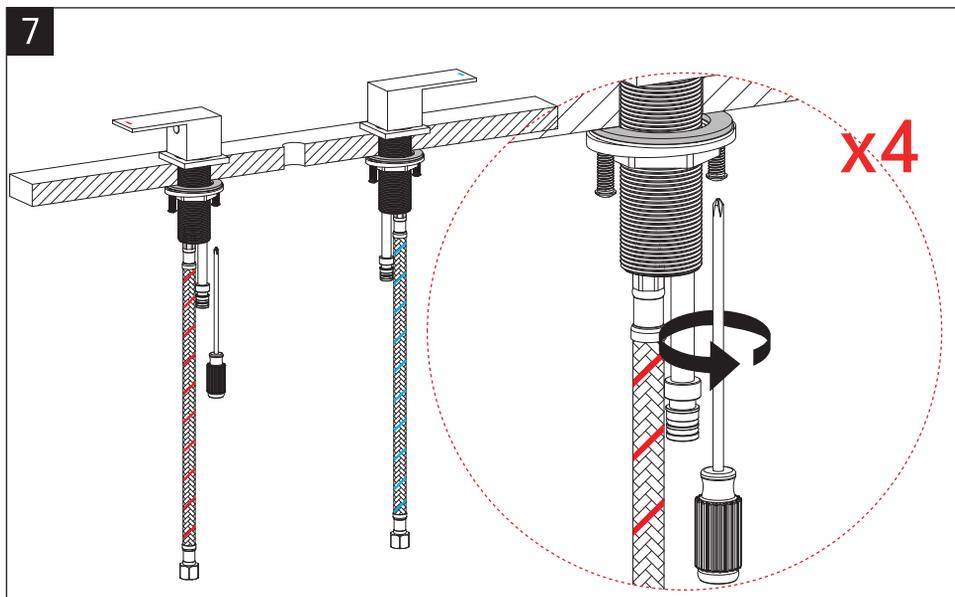
Adjust the Escutcheon



6

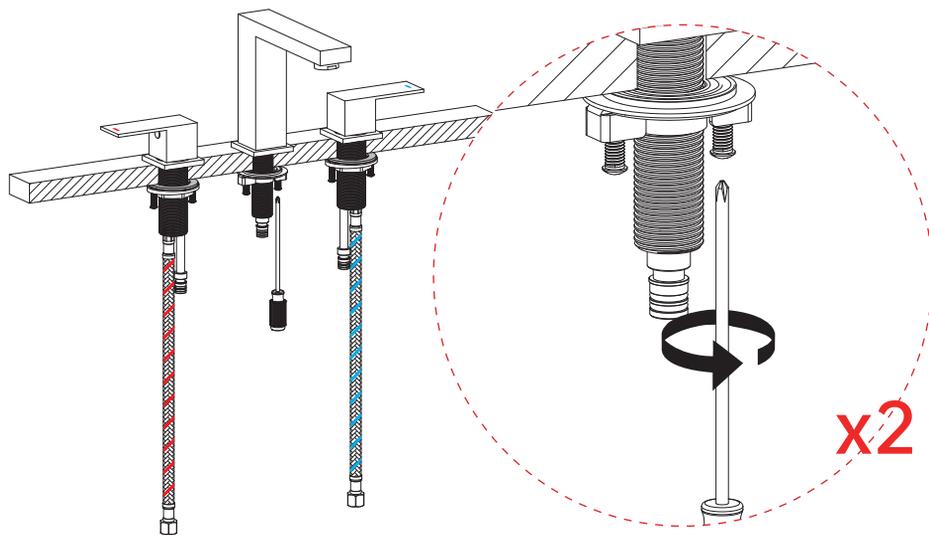


Product Installation

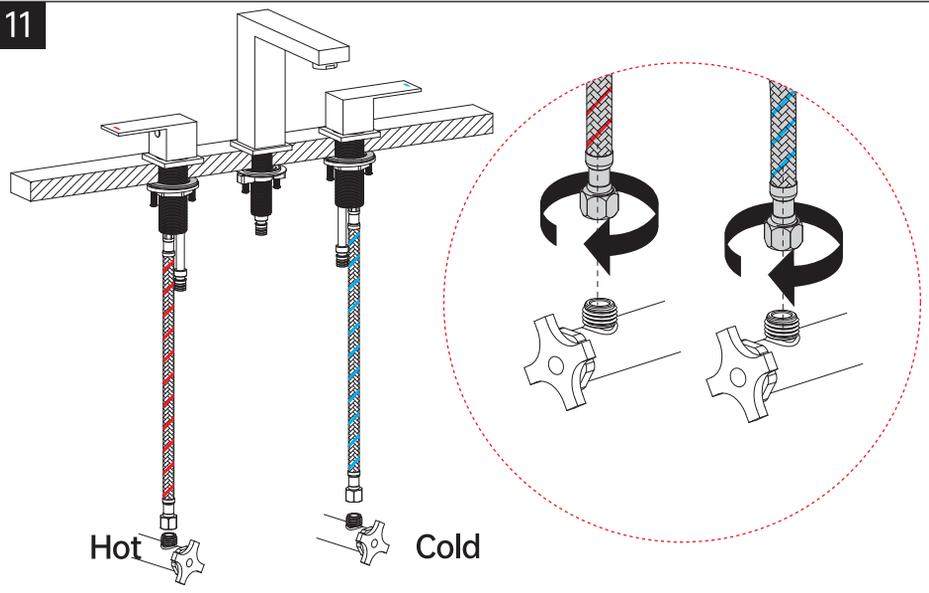


Product Installation

10

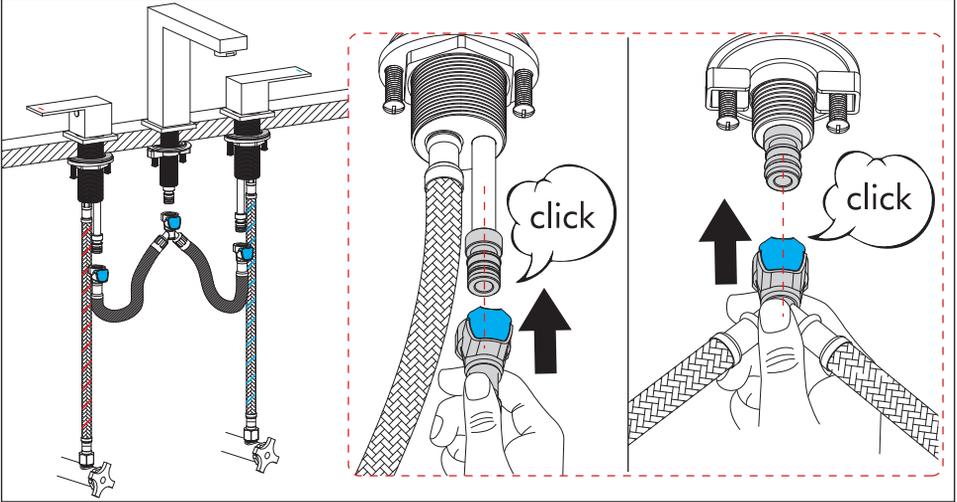


11

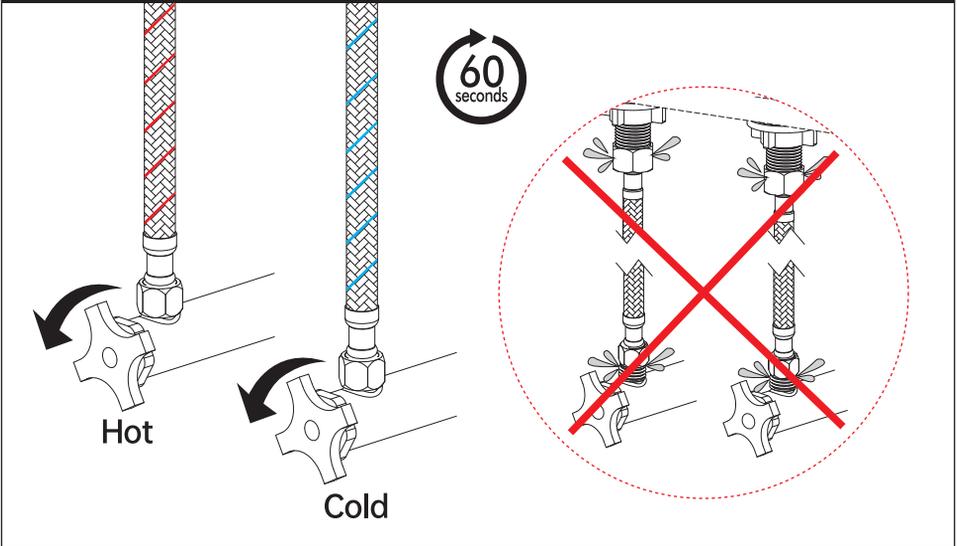


Product Installation

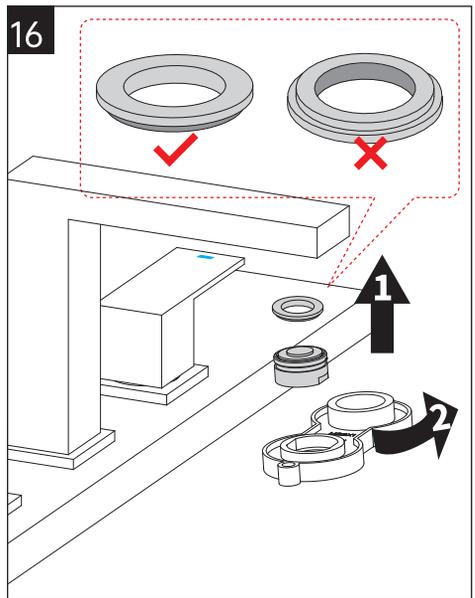
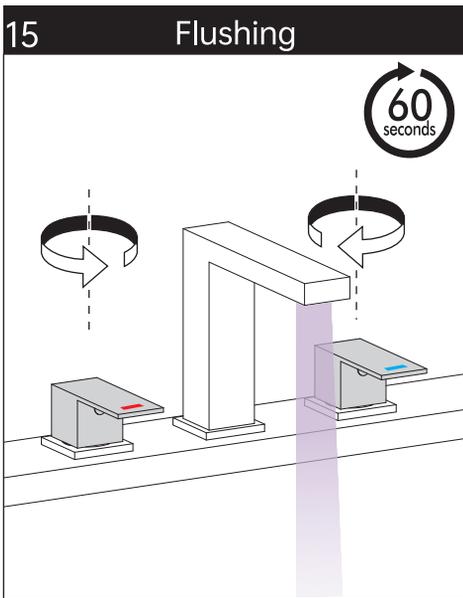
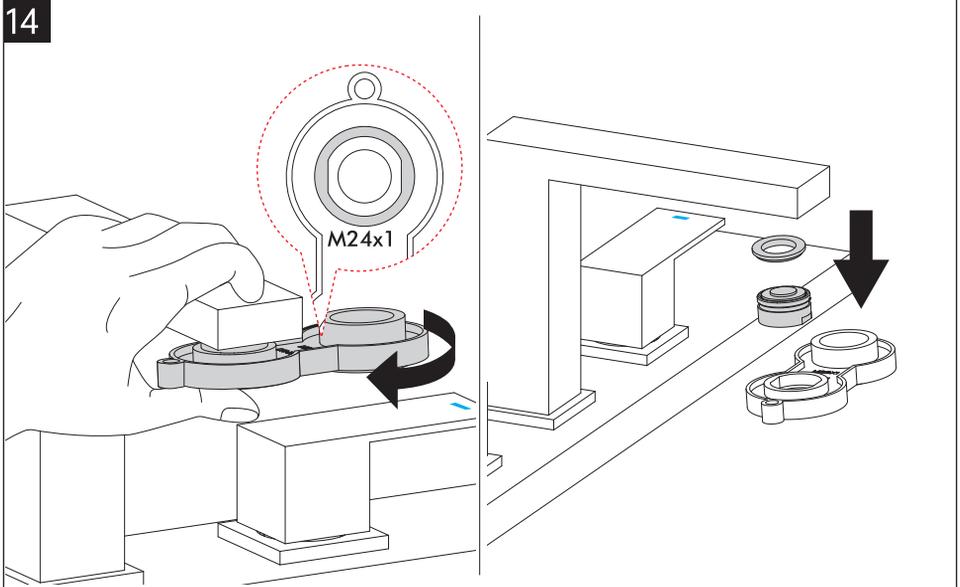
12 Push the quick connector until you hear a "click", which means it is in place. Notice: Do NOT press the blue button.



13 Check for leaks



Product Installation

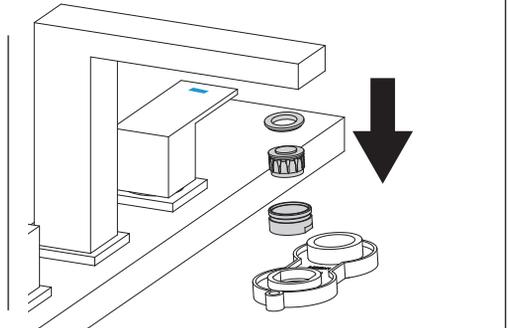
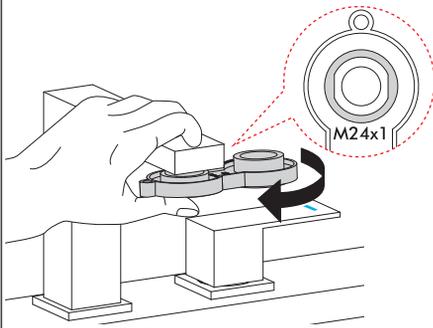


Low Pressure / Slow Flow? Check and clean aerator!

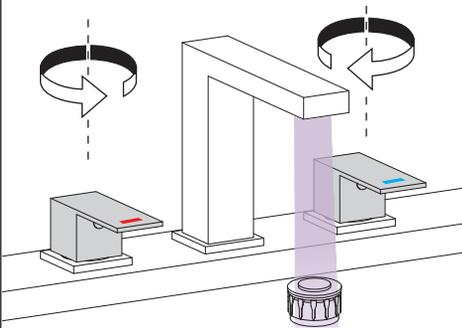
Included in Spare Kit



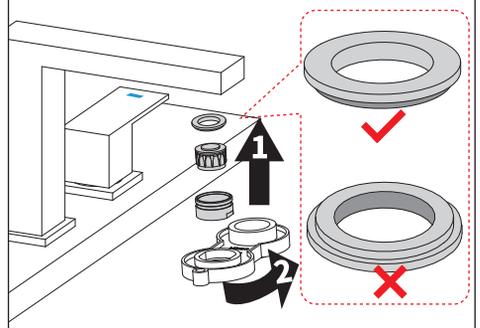
1 Remove



2 Inspect and Clean



3 Reinstall



Default aerator is 1.2 gpm, compliant with California Energy Commission (CEC) regulations.

Contact KES to obtain a replacement kit for the aerator if needed. Please check your local plumbing codes to ensure compliance before making any changes.

Troubleshooting

Fault	Cause	Remedy
Parts missing/damaged		
Miss return window		Contact KES
Supply hose/quick connect hose too short		

Product certification/compliance	<p>Complies with</p> <ul style="list-style-type: none"> ● ASME A112.18.1/CSA B125.1 ● NSF/ANSI/CAN 61: Q ≤ 1 ● NSF/ANSI/CAN 372 ● California Energy Commission (CEC) regulations 	<p>Certificates Hyperlink: cUPC: https://plm.iapmo.org/pld#/certificate/10664/2509</p> <p>NSF/ANSI/CAN61: https://plm.iapmo.org/pld#/certificate/N-10665/2125</p> <p>NSF/ANSI/CAN 372: https://plm.iapmo.org/pld#/certificate/10666/2510</p> <p>CEC: https://cacertappliances.energy.ca.gov/Pages/ApplianceSearch.aspx</p>
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Leakage

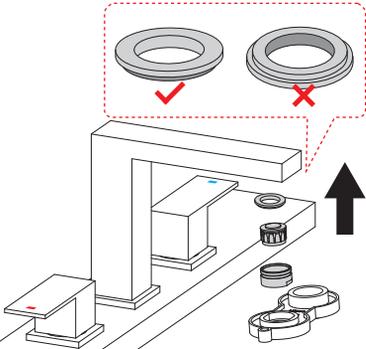
From cartridge	Cartridge nut loose	<p>Tighten Cartridge nut</p> <p>Scan for video guide</p> 
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	Cartridge damaged	Contact KES
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Troubleshooting

Leakage

From spout	Spout damaged	Contact KES
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From aerator	Aerator gasket installed-improperly	<p>Reinstall aerator</p> 
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Gasket lost	Use spare gasket	
Gasket aging/damaged		

From hose	Centerbody damaged	Contact KES
	Supply hose damaged	

Troubleshooting

No or Low Flow

Low water pressure

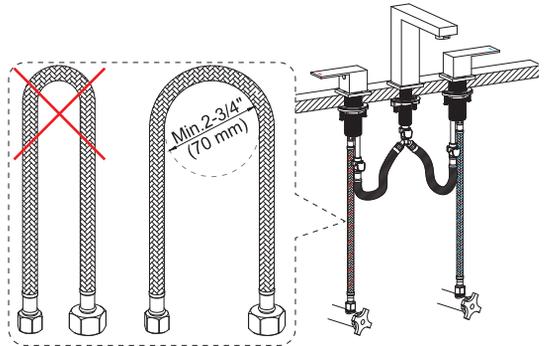
Disconnect the supply hose and check if the water flow from the home plumbing is low. If so, contact a plumber for an inspection.

Plumbing clogged

Supply hose kinked

Fold supply hoses as shown below

No or low water flow



Clogged aerator

Check and clean aerator
See page 15
Scan for video guide



Cartridge clogged/damaged

Contact KES

Troubleshooting

Maintenance		
Limescale build-up	Hard water	Recommend using scale remover for cleaning every one to three months
Finish peeled off/faded	Wear and tear Limescale build-up Improper maintenance	DO NOT use corrosive cleaners Follow proper cleaning instructions Scan for video guide
Parts rusted		
		
Others		
Handles crooked or not symmetric	Cartridge damaged	Contact KES

If your problem still exists or is not covered above, Contact KES



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chat now!

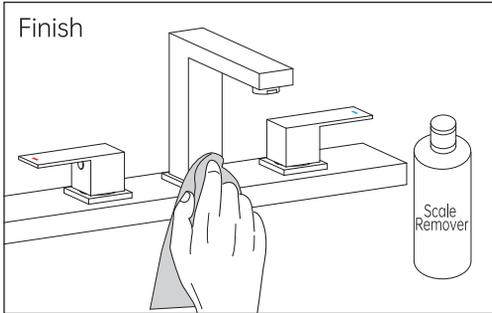
Care Instructions

Cleaning:

To keep the product looking new, please follow these simple care instructions:

DO:

- Daily Maintenance



For best results, perform this descaling treatment every one to three months. Regular maintenance will help keep the product looking its best for years.

Note:

Test scale remover in an inconspicuous area of the product finish before using it widely to check for compatibility.

DO NOT:

- Do not use cleaning products with acidic, caustic, bleach, or mildly alkaline properties and those labeled as rust removers.
- Do not use cleaning materials or appliances with an abrasive effect, such as unsuitable cleaning powders, sponge pads or microfiber cloths.

Failure to follow these care instructions may damage the product finish.

Lifetime Limited Warranty

Faucets

KES warrants its faucets purchased from authorized sellers to be leak and drip free as long as the original consumer owns their home in which the product was first installed (the "Warranty Period" for homeowners). For all other purchasers (including purchasers for industrial, commercial and business use) are warranted for a period of 3 years from the original date of purchase (the "Warranty Period" for non-homeowners).

Other Products

Products other than faucets are backed by a 1-Year Limited Manufacturer's Warranty (the "Warranty Period" for non-faucet products).

What We Will Do

If a faucet should ever develop a leak or drip during the Warranty Period, KES will FREE OF CHARGE provide the parts necessary to put the faucet back in good working condition.

For non-faucet products, KES will replace FREE OF CHARGE any part that proves defective in material and manufacturing workmanship during the Warranty Period.

If repair or replacement is not practical, KES may elect to refund the purchase price in exchange for the return of the product.

What Is Not Covered

KES shall not be liable for any damage to the product resulting from reasonable wear and tear, installation and maintenance errors, outdoor use, freezing water, abuse, misuse, and use of cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol or other organic solvents.

KES is not responsible for removal, installation, labor charges, or other incidental or consequential costs. In no event shall the liability of KES exceed the purchase price of the product.

KES AND/OR SELLER ARE PROVIDING THESE WARRANTIES IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. KES AND/OR SELLER DISCLAIM ALL LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from jurisdiction to jurisdiction.

This warranty applies only to KES products sold in North America and Europe.

Supplementary Terms

Warranty terms may vary depending on the laws and regulations of the country or region where the product is sold. Consumers may have statutory warranty rights under local consumer protection laws that are not affected by the terms of this commercial warranty. For specific warranty rights applicable in your region, please refer to local consumer protection legislation.

Contact KES

Email: cs@keshome.com

Online Contact:



Please provide:

- dated proof of purchase
- description of the defect/fault
- picture or video showing the issue(s) (optional)

Metal First. No Plastic Shortcuts.