



# FREE STANDING TOWEL RACK INSTALLATION GUIDE

Model  
BTH217  
Series

## CUSTOMER SERVICES



***keshome.com***



***cs@keshome.com***



**CHAT NOW**

BTH217-EN-V5.3

## After-sale Service



### 24- Hour Customer Support

Visit our customer support center at [www.keshome.com/help](http://www.keshome.com/help), available 24/7  
Contact us via Amazon Message, instant chat, and email during business hours.



### Free Replacement Parts

Please contact us if any parts are damaged or missing. Parts provided free.  
(Shipping fees may apply)



### 1-on-1 Responsive Customer Service

No need to restate your case with each contact. Our dedicated team of professionals will work on resolving your issue until it is resolved.



### Parts Customization

No need to worry about unexpected challenges. Share your requirements, and we'll customize parts to meet your specific needs.



### Return Policy

Feel free to return within 30 days. Please ensure all items (particularly the hardware pack) are in the box before returning.

## Missing Return Window?

No Worry!  
We totally understand



Contact us  
Replace for FREE



**EN** Warning: Hard Metal Surface – Avoid Impact and Dropping.

**DE** Warnung: Harte Metalloberfläche – Aufprall und Fallenlassen vermeiden.

**FR** Avertissement: Surface en métal dur – Évitez les chocs et les chutes.

**ES** Advertencia: Superficie de metal duro – Evite golpes y caídas.

**IT** Avvertenza: Superficie metallica dura – Evitare urti e cadute.

**PL** Ostrzeżenie: Twarda metalowa powierzchnia – Unikaj uderzeń i upadków.

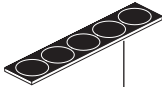
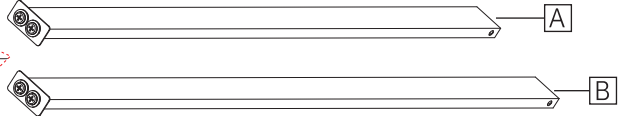
**NL** Waarschuwing: Harde metalen oppervlakte – Vermijd stoten en laten vallen.

**SV** Varning: Hård metall-yta – Undvik stötar och att tappa.

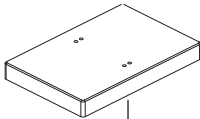
**TR** Uyarı: Sert Metal Yüzey – Darbe ve Düşürmekten Kaçınin.

## PRODUCT COMPONENTS

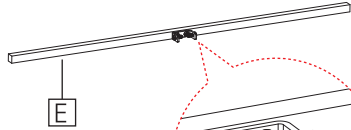
Screw & Washer  
Pre-installed



C



D



E

Screw & Washer  
Pre-installed

### Parts List

- A. Short Bar (x1) C. Anti-slip Pad (x1) E. Crossbar (x2)  
B. Long Bar (x1) D. Base (x1)

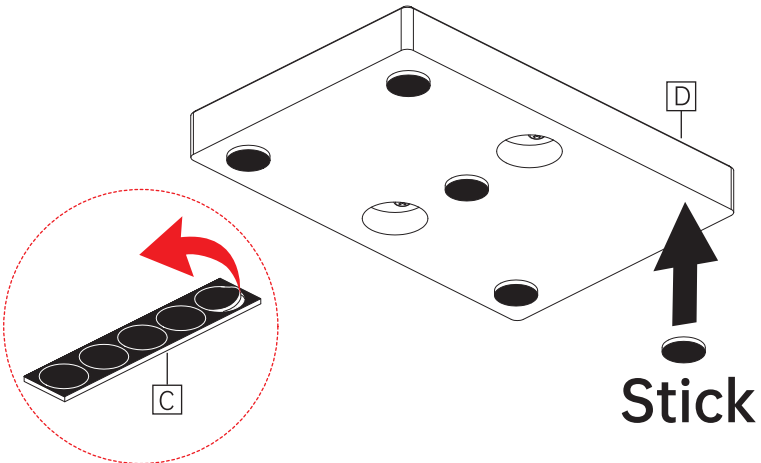
## HELPFUL TOOL



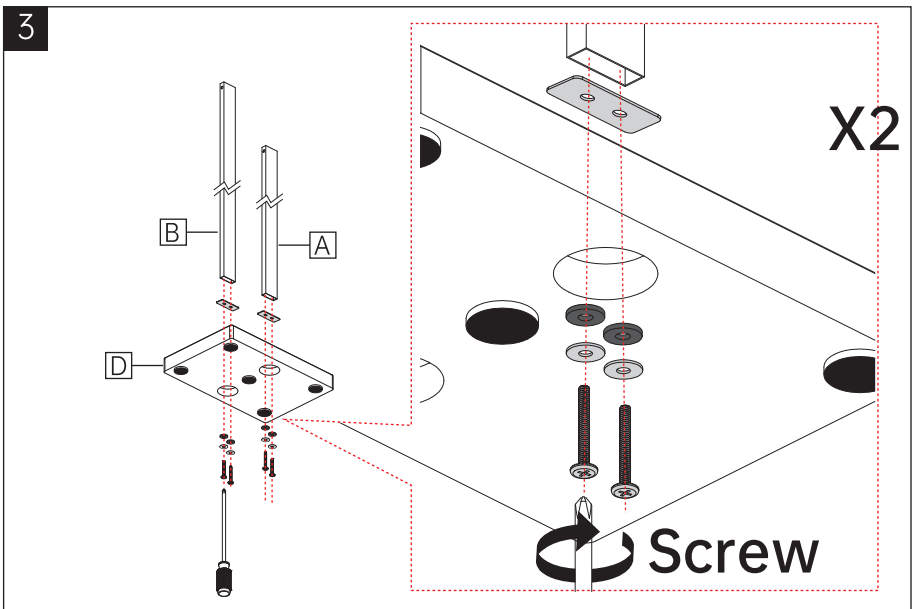
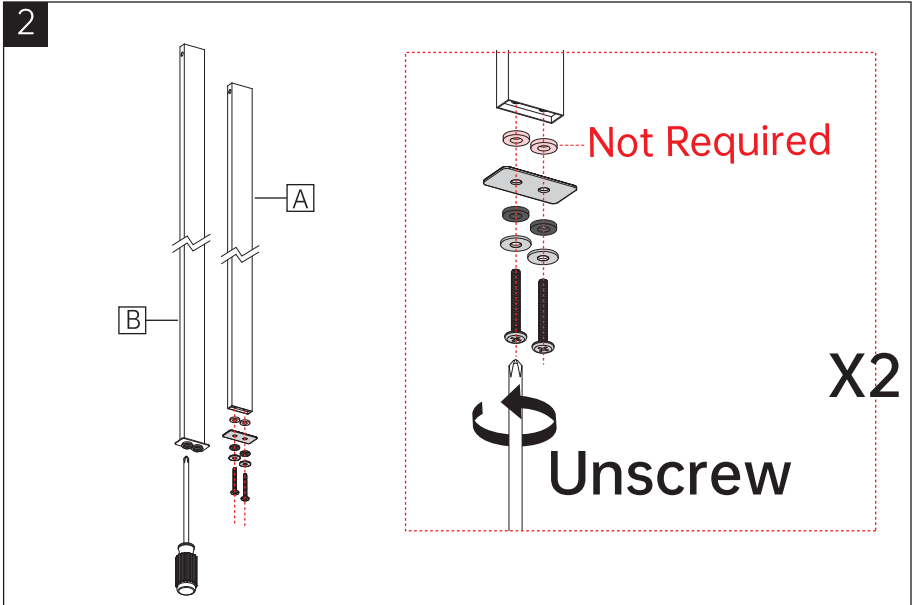
Screwdriver

## PRODUCT INSTALLATION

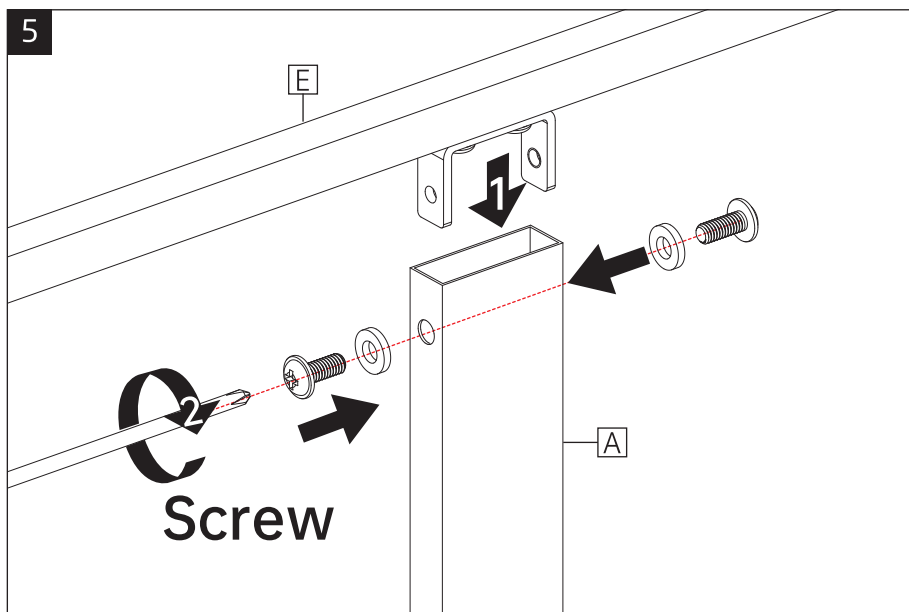
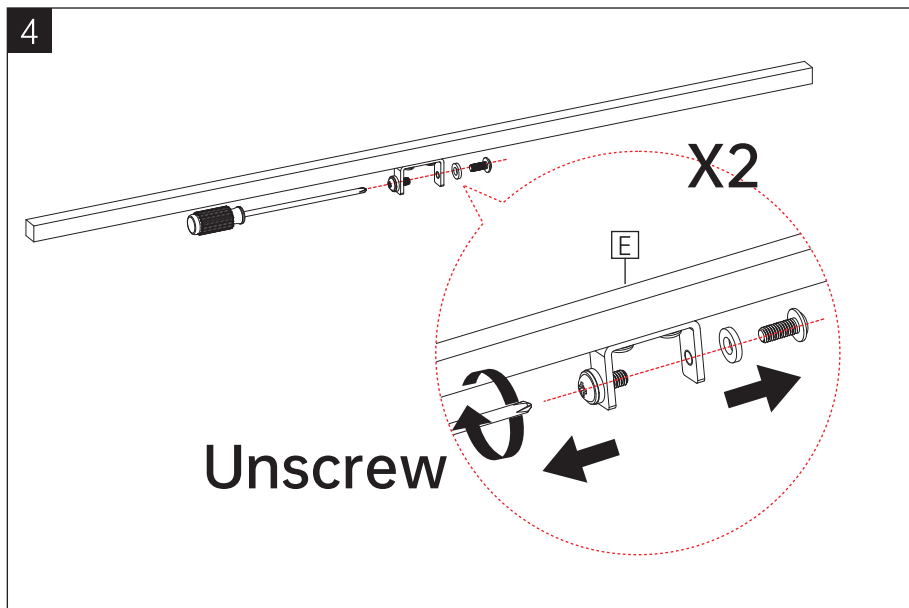
1



## PRODUCT INSTALLATION



## PRODUCT INSTALLATION

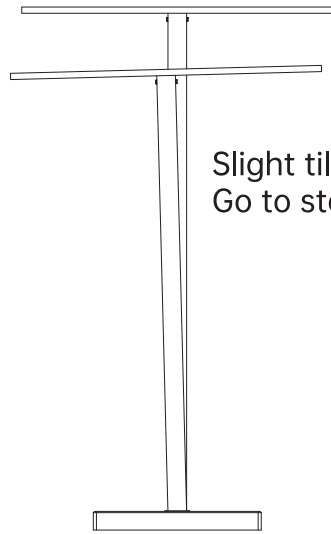


## PRODUCT INSTALLATION

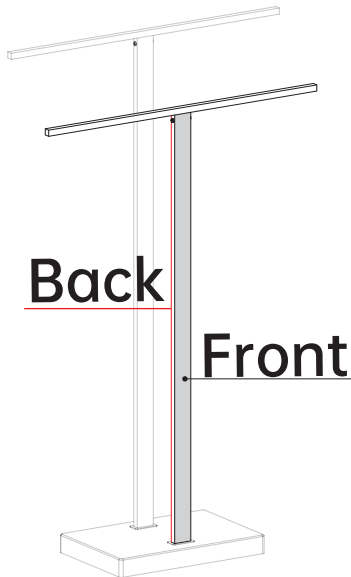
6



  
**Finish**

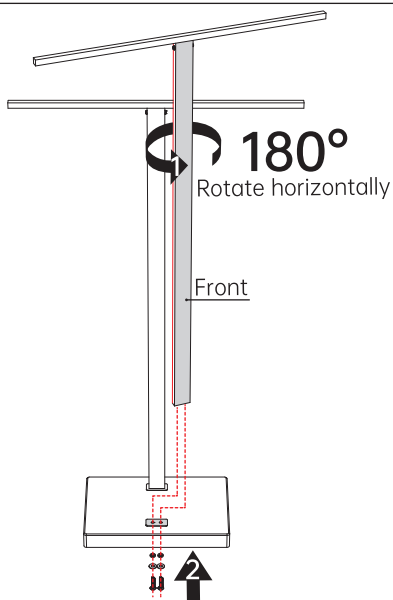


7



## PRODUCT INSTALLATION

7.2



7.3



CHAT NOW

**Still tilt? Contact us!**

Replace for FREE  
cs@keshome.com

## One-Year Limited Warranty

KES warrants its products purchased from authorized sellers to be free from defects in material and workmanship for one (1) year from the original date of purchase.

### What We Will Do

KES will repair or replace, FREE OF CHARGE, during the one (1) year warranty period, any part that proves defective in material and/or workmanship under normal installation, use and service.

If repair or replacement is not practical, KES may elect to refund the purchase price in exchange for the return of the product.

### What Is Not Covered

KES shall not be liable for any damage to the product resulting from reasonable wear and tear, installation and maintenance errors, outdoor use, freezing water, abuse, misuse, and use of cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol or other organic solvents.

KES is not responsible for removal, installation, labor charges, or other incidental or consequential costs. In no event shall the liability of KES exceed the purchase price of the product.

KES AND/OR SELLER ARE PROVIDING THESE WARRANTIES IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. KES AND/OR SELLER DISCLAIM ALL LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from jurisdiction to jurisdiction.

This warranty applies only to KES products sold in North America and Europe.



## Supplementary Terms

Warranty terms may vary depending on the laws and regulations of the country or region where the product is sold. Consumers may have statutory warranty rights under local consumer protection laws that are not affected by the terms of this commercial warranty. For specific warranty rights applicable in your region, please refer to local consumer protection legislation.

## Contact KES

Email: [cs@keshome.com](mailto:cs@keshome.com)

Online Contact:



Please provide:

- dated proof of purchase
- description of the defect/fault
- picture or video showing the issue(s) (optional)



**FOR MODERN HOME CREATORS**

Copyright © 2025 KES or its affiliates. All Rights Reserved.