

# CEILING POT RACK INSTALLATION GUIDE

Model KUR221 Series

## FOR MODERN HOME CREATORS

### **CUSTOMER SERVICES**

keshome.com cs@keshome.com



#### After-sale Service



#### 24- Hour Customer Support

Visit our customer support center at www.keshome.com/cs, available 24/7. Contact us via Amazon Message, instant chat, and email during business hours.



#### Free Replacement Parts

Please contact us if any parts are damaged or missing. Parts provided free. (Shipping fees may apply)



#### 1-on-1 Responsive Customer Service

No need to restate your case with each contact. Our dedicated team of professionals will work on resolving your issue until it is resolved.



#### **Parts Customization**

No need to worry about unexpected challenges. Share your requirements, and we'll customize parts to meet your specific needs.



#### **Return Policy**

Feel free to return within 30 days. Please ensure all items (particularly the hardware pack) are in the box before returning.

#### **Missing Return Window?**

No Worry! We totally understand





Number of the Warning: Hard Metal Surface - Avoid Impact and Dropping.

DE Warnung: Harte Metalloberfläche – Aufprall und Fallenlassen vermeiden.

R Avertissement: Surface en métal dur – Évitez les chocs et les chutes.

Advertencia: Superficie de metal duro – Evite golpes y caídas.

Avvertenza: Superficie metallica dura – Evitare urti e cadute.

PL Ostrzeżenie: Twarda metalowa powierzchnia – Unikaj uderzeń I upadków.

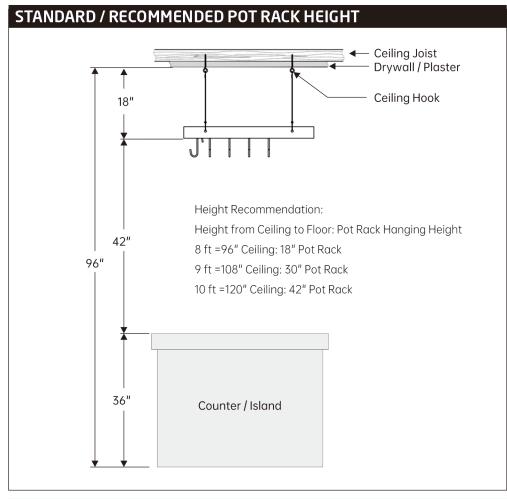
**M** Waarschuwing: Harde metalen oppervlakte – Vermijd stoten en laten vallen.

SV Varning: Hård metall-yta – Undvik stötar och att tappa.

TR Uyarı: Sert Metal Yüzey – Darbe ve Düşürmekten Kaçının.

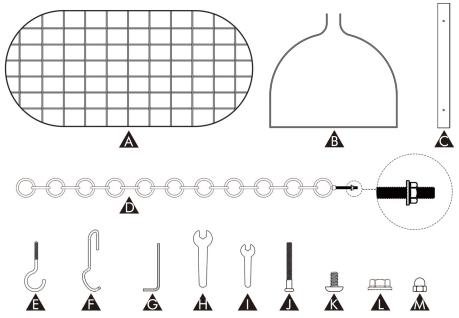
#### WARNING

To reduce the risk of injury or property damage, read and follow all the installation instructions before installing this product. Wear Safety Goggles during installation.









#### **Parts List:**

- A. Grid (x1)
- B. Bracket (x2)
- C. Crossbar (x1)
- D. Adjustable Chain (x2)
- E. Ceiling Hook (x2)
- F. S Hook (x20)
- G. Allen Key (x1)
- H. Wrench For L (x1)
- I. Wrench For M (x1)
- J. Screw (x2)

- K. Short Screw (x8) + (2 spare)
- L. Serrated Flange Nut (x2)
- M. Small Cap Nut (x8) + (2 spare)

#### **HELPFUL TOOLS**



Power **Drill Driver** 



**Phillips** Screwdriver



Adjustable Wrench



Pencil





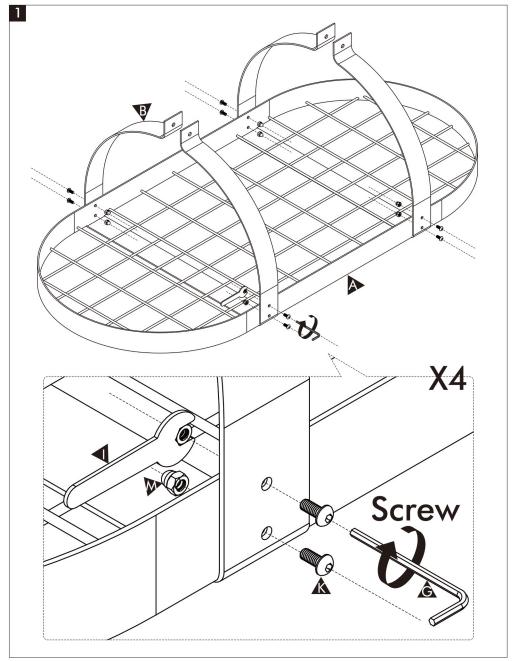
Stud Finder

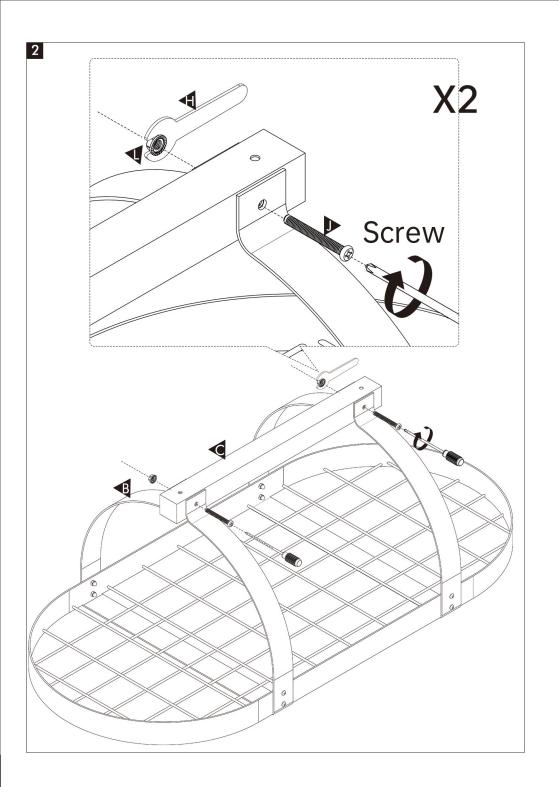
Safety Goggles

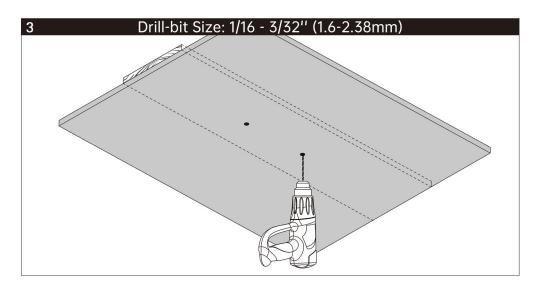
#### **INSTALLATION STEPS**

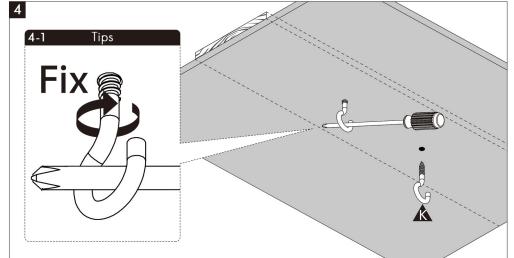
Max. load: 100 lbs / 45 kg (mount onto ceiling joist)

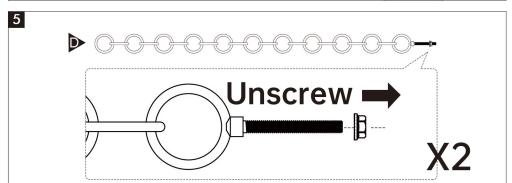
Note: Make sure the pot rack is mounted onto ceiling joist or wooden beam.



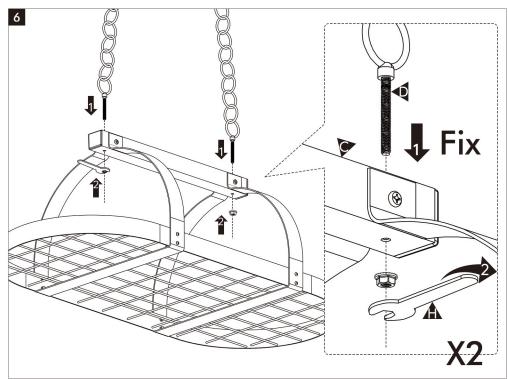


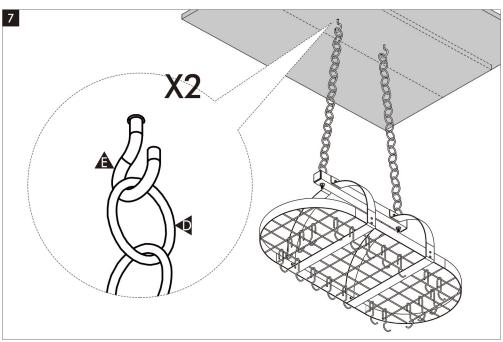






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#### **One-Year Limited Warranty**

KES warrants its products purchased from authorized sellers to be free from defects in material and workmanship for one (1) year from the original date of purchase.

#### What We Will Do

KES will repair or replace, FREE OF CHARGE, during the one (1) year warranty period, any part that proves defective in material and/or workmanship under normal installation, use and service. If repair or replacement is not practical, KES may elect to refund the purchase price in exchange for the return of the product.

#### What Is Not Covered

KES shall not be liable for any damage to the product resulting from reasonable wear and tear, installation and maintenance errors, outdoor use, freezing water, abuse, misuse, and use of cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol or other organic solvents.

KES is not responsible for removal, installation, labor charges, or other incidental or consequential costs. In no event shall the liability of KES exceed the purchase price of the product.

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This warranty applies only to KES products sold in North America and Europe.

#### **Contact KES**

Email: cs@keshome.com Online Contact:



Please provide:

- dated proof of purchase
- decription of the defect/fault
- picture or video showing the issue(s) (optional)

